



Instant Alerts, Full Visibility: Springtown ISD's Badge Alert Rollout Across Multiple Campuses

Springtown Independent School District

Committed to student safety and operational readiness, Springtown ISD aimed to remove barriers in high-stress moments, empowering staff to instantly initiate an alert so responders have full visibility prior to arrival.

Springtown ISD in Parker County, Texas

Springtown Independent School District (ISD) is located northwest of Fort Worth, TX and operates seven campuses that serve over 4,200 K-12 students across the rural community. Small town values and strong community partnerships support the district's mission for academic achievement and student safety. In early 2025, Texas mandated that schools implement a silent panic alert system to enhance campus safety, so Springtown's district leaders turned to their existing partnership with Raptor Technologies for a solution.

CHALLENGES

With three elementary schools, one intermediate school, one middle school, one alternative high school, and one traditional high school (spread across 16 miles), Springtown ISD needed a reliable panic alert system that would meet the state mandate to connect to district emergency services and alert 911 services to the precise location and incident type. Additionally, emergency responders needed campus and building maps to improve their response capabilities.

In high stress situations, staff may not always have immediate access to a phone or tablet. Springtown ISD wanted a solution that would

- empower all staff, including substitutes and support personnel, to initiate alerts
- contact emergency responders with location-specific information in any building
- reinforce emergency protocols without adding complexity or training burden
- align with Texas safety mandates while fitting seamlessly into existing systems

Springtown ISD already used Raptor's Emergency Management platform, so they reached out to learn about the recently launched Badge Alert: a wearable panic alert system that's fully integrated with Raptor and streamlines communication and coordination during emergencies.

HOW RAPTOR HELPED

School leaders at Springtown ISD already had confidence in their partnership with Raptor, so the key features of Badge Alert made the decision clear. With Badge Alert, Springtown ISD would achieve several key goals:

- deploy wearable panic alert technology fully integrated into the existing platform
- customize alerts and details sent to 911-connected responders
- provide law enforcement and EMS with floor-level location details on any campus
- connect via a dedicated Long Range (LoRa) network even if Wi-Fi or cellular coverage was spotty
- activate multi-channel communications customized to school safety systems
- meet state requirements that enhance the safety of Texas schools

Springtown ISD became the first district in the nation to implement Raptor Badge Alert in July of 2025.



What stood out to us with Badge Alert was the ease of installation and the fact that it was already included in the Raptor dashboard. We appreciated not having several places to go to set up and look at data when needed.



Amanda Lanicek, CTO, Springtown ISD

IMPLEMENTATION THAT WORKED

Staff highlighted the ease of installation, from the location beacons to the integrated software, as another benefit of choosing Raptor. Disconnected systems can cause failures at critical moments, but Springtown ISD has experienced seamless alerts during drills and a real-world incident where responders arrived immediately and precisely at the right place.

Lanicek noted that one of their campuses had several buildings, including a two-story building. The floor-level accuracy of the Badge Alert location beacons factored into their decision to choose Raptor. “We wanted to ensure that the emergency response knew exactly where to go in the event of an alert. We have had zero issues with the multilevel building accuracy,” explains Lanicek.

Springtown ISD implemented over 650 badges for all staff on each campus. “The decision to include all staff was a no-brainer for us. We wanted to ensure everyone, if needed, could initiate a silent panic alert,” says Lanicek. While some staff were concerned about having an additional badge on their lanyard, the efficacy of the badges has overcome any concerns.

Bonus Feature: Team Assist

Raptor Badge Alert includes a feature called Team Assist that Springtown ISD staff have adopted with enthusiasm. Customized alerts for each school can be activated by staff members who encounter issues like

- upset visitors
- a missing student
- medical incidents
- a fight on school grounds

This feature highlights the versatility of Badge Alert as a method to alert school administrators to non-emergency concerns that may not require law enforcement intervention at first.



Our teachers love the ease of Team Assist and getting an administrator to their classroom in a non-emergency event.



Amanda Lanicek, CTO, Springtown ISD

RESULTS

District leaders, technology officers, and staff at Springtown ISD gained confidence that they complied with Texas law and enhanced the safety of their school community. With over 4,200 students to watch over, staff can quickly alert the right personnel to assist with nearly any incident.

“

Badge Alert has quickly become an essential part of how we protect our campuses. It empowers our staff to act with confidence, reassures our families that safety is a top priority, and strengthens our overall culture of preparedness.

”

Amanda Lanicek, CTO, Springtown ISD

Springtown ISD met Texas' silent panic alert mandate, without adding complexity, by deploying over 650 silent panic alert badges across seven campuses. Now every staff member can discreetly call for help, 911-connected responders receive precise floor-level location details, and school leaders have reinforced a district-wide culture of preparedness that protects students, staff, and families.



LEARN MORE ABOUT RAPTOR[®]

The Raptor software ecosystem ties together the critical aspects of school safety, from prevention through recovery. Find out how we can work together in our mutual goals of **protecting every child, every school, every day.**[™]

[SCHEDULE A DEMO](#)