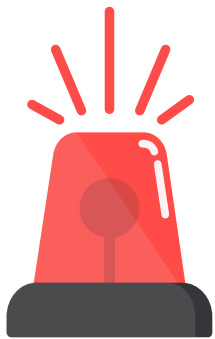


SECONDS SAVE LIVES:

HOW RAPTOR ALERT HELPED LYNCHBURG CITY SCHOOLS RESPOND TO A GUN ON CAMPUS



RAPTOR ALERT IN ACTION: PREVENTING A TRAGEDY IN SECONDS

THE SITUATION

On Monday, February 3rd, 2025, a middle school went into lockdown after a student was seen with a firearm on campus. A sixth-grade student reported the weapon to staff—proving the power of “See Something, Say Something.”

When the assistant principal got word that a student had seen a gun, she immediately notified the SRO and he placed the school on lockdown right away.



ABOUT LYNCHBURG CITY SCHOOLS

Lynchburg City Schools in Virginia serves approximately 7,800 students across 21 schools, including elementary, middle, and high schools, as well as an early learning center.

A CRITICAL CONCERN



A FIREARM WAS REPORTED, BUT THE STUDENT'S LOCATION WAS UNKNOWN.



THE PRINCIPAL WAS OFF-CAMPUS AND NEEDED INSTANT UPDATES.



STAFF HAD TO ACT QUICKLY TO PREVENT A POTENTIAL TRAGEDY.



THE NEIGHBORING ELEMENTARY SCHOOL NEEDED TO BE ALERTED TO THE THREAT.

HOW RAPTOR HELPED



INSTANT LOCKDOWN ACTIVATION

The Assistant Principal triggered **Raptor Alert**, ensuring all staff were notified immediately.



REAL-TIME COMMUNICATION

The **off-site principal received an instant alert** via the Raptor app and stayed informed throughout the crisis through group messaging.



COORDINATED RESPONSE

Lockdown remained in place until the **firearm was secured and suspects were identified**.



SAFE & STRUCTURED DISMISSAL

Once the threat was neutralized, **Lynchburg City Schools' controlled dismissal protocol** ensured **100% student accountability**.



LOCATION-BASED DECISION MAKING

The neighboring elementary school was placed on Hold by the administration through Raptor Alert. As the response team gathered more information and located the students in question, the junior high school was able to **move from Lockdown to Hold**, ensuring safety and security, while allowing students to resume their day.



When the assistant principal got word that a student had seen a gun, she had the head SRO put the school on lockdown right away. The alert went out instantly. The principal, who was an hour and a half away at a conference, was notified through the Raptor app. She left immediately; by the time she arrived at the school, the firearm had been recovered, the students were isolated, and the school was secure. The fact that everything was handled so swiftly is a testament to how Raptor works and why it should be a cornerstone of every school's safety plan.

*Nick Caputo
Division Coordinator for School Safety & Security
Lynchburg City Schools, VA*



Lynchburg City Schools faced challenges in ensuring rapid and effective emergency response. With the adoption of Raptor Alert, the division has enhanced its safety protocols, enabling faster communication, improved situational awareness, and a well-trained staff ready to address crises efficiently.

This preparedness was vital on February 3, 2025, when a 6th grade student reported to school staff they'd seen another student bring a gun on campus.

CHALLENGES BEFORE ADOPTING RAPTOR

1

MANUAL COMMUNICATION PROCESSES DURING EMERGENCIES

The division already had strong emergency protocols, but their communication methods relied on manual steps, like calling staff individually or broadcasting over the PA system, which could lead to delays in critical situations.

3

CONSISTENCY IN STAFF TRAINING & EMERGENCY READINESS

The division conducted regular safety drills, but not all staff felt fully confident in their ability to initiate or respond quickly to a lockdown. They were eager to improve and sought tools to enhance their readiness.

2

LIMITED REMOTE AWARENESS FOR KEY LEADERS

While the district prioritized leadership visibility during crises, there were limitations when key staff were off-site. In past situations, it was challenging to keep remote leaders fully informed in real time, which could slow decision-making.

HOW RAPTOR ALERT SOLVED THESE CHALLENGES

1

STREAMLINED, INSTANT EMERGENCY NOTIFICATION

Raptor Alert replaced manual alerting steps with an instant, all-encompassing notification system. When the Assistant Principal activated the lockdown, alerts went out to all staff and law enforcement simultaneously, ensuring no delays in action.

2

REAL-TIME GROUP MESSAGING

With Raptor Alert, the principal—who was 1.5 hours away—received immediate notifications on her phone. With group messaging built into Raptor Alert, she was able to stay informed throughout the situation, giving her the confidence to make decisions and support her team while en route.

3

ENHANCED STAFF CONFIDENCE THROUGH CONSISTENT TRAINING

Raptor Alert's integration into monthly training sessions provided staff with hands-on experience, ensuring they felt prepared to respond to any emergency. The division's commitment to safety culture shined through, as every staff member knew exactly what to do when the alert was activated.





Raptor's integration with Critical Response Group maps is phenomenal. We could see exactly where everyone was, and every piece of the emergency response puzzle came together perfectly. When we tested it with RapidSOS, we were able to pinpoint locations in real-time, and first responders got the same notifications at the same moment as the 911 center. The speed and accuracy were nothing short of amazing.

*Nick Caputo
Division Coordinator for School Safety & Security
Lynchburg City Schools, VA*



RESULTS

1

STREAMLINED, INSTANT EMERGENCY ALERTING

Raptor Alert replaced manual steps with a multi-layered notification system. When the lockdown was initiated, alerts went out to all staff and law enforcement simultaneously, ensuring no delays in action. Raptor Alert gives schools the power to expedite help. Automatically send detailed, situation-specific alerts once the panic button is pressed, so everyone knows how to respond.

When an alert is initiated via Raptor Alert, the software utilizes location data from the initiating device to determine your exact location and provide a dispatchable address to 911. Further, Raptor's school safety ecosystem means emergency response protocols and first responders are supported by a range of features designed to enhance student and staff safety.

INTEGRATION WITH EXISTING SECURITY SOLUTIONS THROUGH RAPTOR CONNECT

- Powered by Raptor Connect, Raptor Alert integrates with existing systems (e.g., mass notification systems, public address systems, strobe lights, sirens, computers, and other alerting devices, physical panic buttons) to create an ecosystem of school safety.
- "Raptor's flexibility allows us to fully customize the Raptor Alert app buttons to match our existing terminology at LCS. This alignment reduces confusion and streamlines the alerting process for our staff, ensuring faster response times. Instead of adjusting our protocols to fit the system, we can tailor Raptor's tools to fit our needs—saving valuable seconds in a crisis."

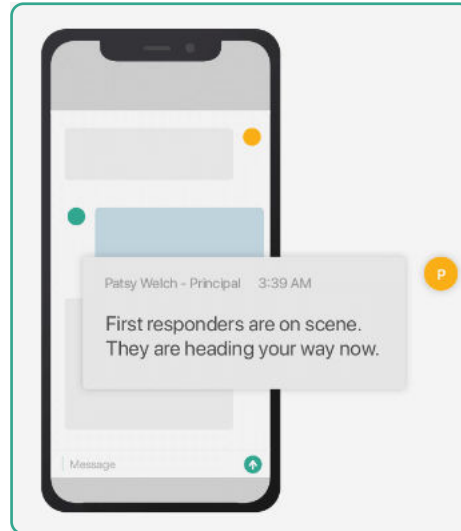
*Nick Caputo
Division Coordinator for School Safety & Security
Lynchburg City Schools, VA*

2

TWO-WAY COMMUNICATION FOR REAL-TIME LEADERSHIP

Things change quickly in emergencies. Raptor enables staff, public safety, and incident commanders to stay updated in real-time through group messaging.

The group messaging feature within Raptor Alert provides critical communication capabilities during any emergency. Easy-to-use and familiar group messaging features make it intuitive for users to leverage this critical communication tool. As information becomes available, staff and administrators, along with law enforcement, can make informed decisions and effectively direct resources to mitigate risks.



Sample conversation shown. Names & details are fictitious.

3

THE CONFIDENCE TO PROTECT: HANDS-ON EMERGENCY DRILLS WITH RAPTOR ALERT ENSURE STAFF PREPAREDNESS

On February 3, during a firearm incident, 1,096 students and staff remained safe due to a seamless lockdown and communication facilitated by Raptor Alert.

Lynchburg City Schools trains staff regularly, using Raptor in their monthly drills to ensure muscle memory and emergency response readiness.

Raptor Drill Manager gives schools the power to prepare for any situation.

- Simplify federal and state-mandated drill compliance and management by scheduling, initiating, logging and tracking drills from any smart device.
- Automatic alerts and notifications help ensure all staff and first responders are informed while drill details are logged directly from the app.
- District administrators can view the drill status of each building and easily create reports to meet compliance requirements.
- Drill data and reports are at your fingertips for analytical and investigative purposes. Quickly identify areas for improvement and gauge progress toward better outcomes—and build confidence in staff and students to respond effectively during an emergency.

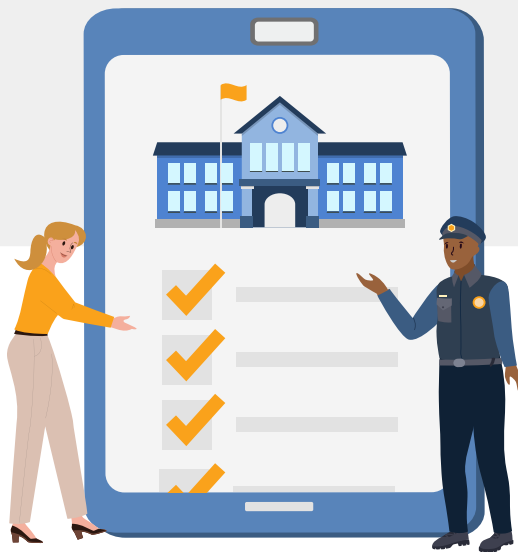
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The time between recognizing a threat and taking action can mean the difference between safety and tragedy. Raptor eliminates delays by ensuring alerts go out instantly, giving staff and first responders the critical seconds they need to act. Seconds save lives. And Raptor gives you those seconds.

The day we found a gun on campus, 1,096 students and staff were protected because of Raptor.

*Nick Caputo
Division Coordinator for School Safety & Security
Lynchburg City Schools, VA*

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By integrating Raptor Alert into its safety framework, Lynchburg City Schools has set a new standard for preparedness, minimizing risks, and prioritizing the security and confidence of its students and staff.

LEARN MORE ABOUT RAPTOR®

The Raptor software ecosystem ties together the critical aspects of school safety, from prevention through recovery. Find out how we can work together in our mutual goals of **protecting every child, every school, every day.™**

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