



FAIRVIEW PARK CITY SCHOOL DISTRICT - OH

**FAIRVIEW PARK ENHANCES THEIR
COLLABORATION WITH FIRST RESPONDERS
WITH RAPTOR EMERGENCY MANAGEMENT**



Fairview Park City School District in Ohio
serves 1,598 across 3 buildings.

THE CHALLENGES

1 OUTDATED SAFETY PLANS AND CRISIS MANAGEMENT

Prior to Raptor, the school's safety plans were not effectively integrated into daily operations. They needed a tool that would support the sort of daily integration that would streamline and refine their crisis response.

2 NEED FOR A COMMON LANGUAGE IN CRISIS RESPONSE

A lack of standardized language and procedures during emergencies results in miscommunication and the loss of precious time during an emergency. It was important for the district to partner with a solution that aligned with Standard Response Protocol (SRP) language.



3 DRILLING AND CRISIS RESPONSE COORDINATION WITH EMERGENCY SERVICES

Having an outdated safety plan meant drills and collaboration efforts with first responders weren't as effective as they wanted them to be. They needed to streamline their emergency management to provide a better support system for working with emergency responders.



We looked at other school safety software we had used in the past, but it looked exactly the same way it did 10 years ago. The different tools still didn't integrate well with one another, and the software hadn't really evolved. When we compared them side-by-side with Raptor, the usability of Raptor was night and day. The integrations we can do with Raptor, the single sign-on and syncing with our SIS, and then the big cherry on top was the ability to contact 911 services through the Raptor app. After seeing a demo of the platform in action, the decision was pretty easy.

*Mike Matthews
Director of Operations
Fairview Park City School District*



HOW RAPTOR HELPED

1

AN INTEGRATED SOLUTION FOR THEIR DAY-TO-DAY INCIDENT RESPONSE NEEDS

Everyday situations can escalate quickly without the presence of the appropriate personnel to identify and resolve the issue. The Team Assist feature within Raptor Alert gives teachers and staff the power to request help for situations like student fights, irate visitors, or medical incidents. This sends alerts to a pre-determined group of staff and enables those involved to chat through group messaging.

The same app is used for critical emergencies and everyday incidents, so staff learns one system to summon help. Raptor Team Assist operates in the same manner as Raptor Alert, so your staff won't have to learn a new platform for everyday emergencies.

2

LICENSED BY THE "I LOVE U GUYS" FOUNDATION AND ALIGNED WITH THE SRP LANGUAGE

Staying true to your safety plan requires adherence to a common vocabulary and protocols. Raptor Alert offers a preset list of emergency response protocols, including the Standard Response Protocol from the "I Love U Guys" Foundation, and is configured to your plan so everyone is using the same language during drills and incident responses.

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We really had a pretty outdated safety plan on how we would handle and manage actual crises should they occur. We realized we needed a viable, integrated tool that gave us common language to use every day for crisis response. Raptor Emergency Management does that and has become part of our everyday language used throughout our district. The drill management module helps our staff build familiarity so that if we have a real crisis response, it's not something new we're learning that day.

*Mike Matthews
Director of Operations
Fairview Park City School District*

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The part that's really cool about Raptor Emergency Management is that it's a great collaborative opportunity with local first responders—they all have the Raptor Alert app on their phones. We schedule the drills in advance via the app so that first responders can practice with us. It's good practice for them, too. It has improved our ability to manage both drills and crisis situations, and it happens without it causing extreme duress.

*Mike Matthews
Director of Operations
Fairview Park City School District*

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IMPROVING COLLABORATION WITH FIRST RESPONDERS THROUGH STREAMLINED EMERGENCY MANAGEMENT

Organizing emergency drills for staff, students, and—because local first responders also have the Raptor App on their phones—emergency responders means the district is better able to track drill efficiency. Scheduling drills in advance through Drill Manager helps ensure staff and external participants—such as first responders—are aware of upcoming drills. This ensures everyone has information needed to get on the same page prior to the drill and results in more people being able to participate. When an emergency incident occurs, Raptor’s Public Safety Answering Point compatibility, RapidSOS Ready™, and 911 Integration means the district has quick and efficient communication with first responders and police—crucial for effective emergency response. Raptor also enables staff, public safety, and incident commanders to stay updated in real-time through group messaging.



CHALLENGE

- ✔️ OUTDATED SAFETY PLANS AND CRISIS MANAGEMENT
- ✔️ NEED FOR A COMMON LANGUAGE IN CRISIS RESPONSE
- ✔️ INEFFICIENT DRILLING AND CRISIS RESPONSE COORDINATION WITH EMERGENCY SERVICES



SOLUTION

- ✔️ AN INTEGRATED SOLUTION FOR THEIR DAY-TO-DAY INCIDENT RESPONSE NEEDS
- ✔️ LICENSED BY THE “I LOVE U GUYS” FOUNDATION AND ALIGNED WITH THE SRP LANGUAGE
- ✔️ IMPROVING COLLABORATION WITH FIRST RESPONDERS THROUGH STREAMLINED EMERGENCY MANAGEMENT

LEARN MORE ABOUT RAPTOR®

The Raptor software ecosystem ties together the critical aspects of school safety, from prevention through recovery. Find out how we can work together in our mutual goals of **protecting every child, every school, every day.**™

[SCHEDULE A DEMO](#)

RAPTOR
TECHNOLOGIES

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