



VISALIA UNIFIED SCHOOL DISTRICT- CA

**FROM ANTIQUATED TO EFFORTLESS.  
VISALIA MAXIMIZES THEIR VOLUNTEER  
MANAGEMENT EFFICIENCY WITH RAPTOR**



Visalia Unified School District in CA serves over 27,000 students across 44 buildings. They have 1,765 active volunteers and are utilizing the online application in Raptor Volunteer Management.

## THE CHALLENGES

1

### INEFFICIENT PAPER-BASED SYSTEM

Volunteers' applications were initially paper-based, leading to disorganization. Required documents were often mismatched or lost, creating confusion. Important documents like vaccination documentation and background checks were hard to track.

2

### LACK OF CLARITY ON VOLUNTEER CLEARANCE

Volunteers and schools were unclear about the application process. This resulted in volunteers and school staff frequently calling the district office to verify volunteer clearances and other information, which was time consuming.

3

### CUMBERSOME ORIENTATION AND TRAINING

Orientation was inconsistently delivered, leading to uneven volunteer preparation. The process was also time-consuming and required a physical presence, which meant volunteers would have to take time off work to attend.

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*Before Raptor, our volunteer management system was paper and pencil—in other words, pretty antiquated. Applications and required documents would sometimes get separated, and matching up background checks to the right application was a challenge. With Raptor, our schools can easily see their volunteers and their clearance status right there on their dashboards. And every time a volunteer signs in, their ID is scanned against the sex offender database of all 50 states. The system is so organized and easy to use.*

*Judy Burgess  
Administrator Human Resources Development  
Visalia Unified School District*

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## HOW RAPTOR HELPED

1

### STREAMLINED AND DIGITIZED THE APPLICATION PROCESS

With Raptor Volunteer Management, VUSD transitioned the system from paper-based to digital, enhancing efficiency. The system organizes volunteer information, linking clearance with individual profiles, centralizing all volunteer application documents.

2

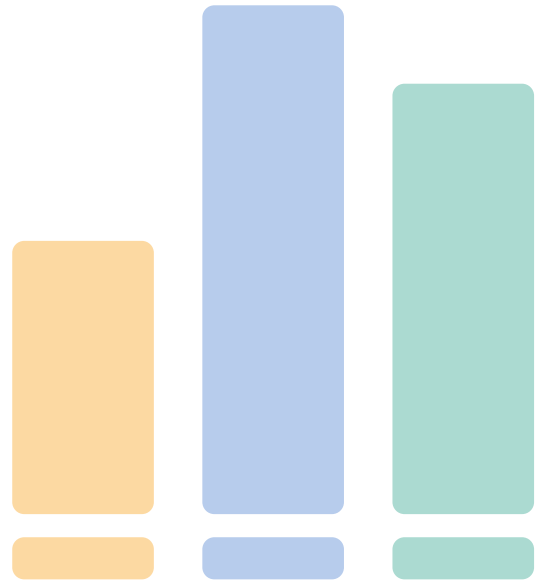
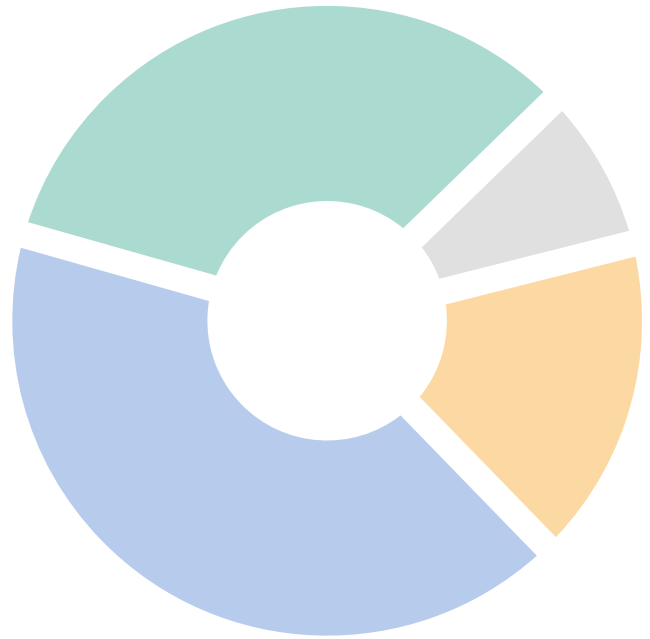
### CLEAR VOLUNTEER CLEARANCE VISIBILITY

The Raptor system allows schools to easily check volunteer clearance levels online, eliminating the need for constant communication with the district office. Because the application process and information is now easily accessible, VUSD has a uniform process across the district, reducing confusion among volunteers and schools.

3

### ONLINE ORIENTATION AND TRAINING PROCESS

Because their orientation video is integrated into the application process, VUSD can now ensure consistent on-demand training for all volunteers—and save time for school personnel and volunteers alike.





## CHALLENGE

- ✓ INEFFICIENT PAPER-BASED SYSTEM
- ✓ LACK OF CLARITY ON VOLUNTEER CLEARANCE
- ✓ CUMBERSOME ORIENTATION AND TRAINING



## SOLUTION

- ✓ STREAMLINED AND DIGITIZED THE APPLICATION PROCESS
- ✓ CLEAR VOLUNTEER CLEARANCE VISIBILITY
- ✓ ONLINE ORIENTATION AND TRAINING PROCESS

## LEARN MORE ABOUT RAPTOR®

The Raptor software ecosystem ties together the critical aspects of school safety, from prevention through recovery. Find out how we can work together in our mutual goals of **protecting every child, every school, every day.™**

[SCHEDULE A DEMO](#)