RAPTOR
TECHNOLOGIES

RAPTOR HELPS CALALLEN ISD AVOID PAPER TRAILS IN THEIR VOLUNTEER MANAGEMENT PROCESS

Calallen Independent School District (CISD) in Texas serves 3,889 students across 7 campuses.

THE CHALLENGES

"Paper applications took a lot of manual upkeep with staff entering them into a spreadsheet as well as sending reminder emails when applications were going to expire. Parents complained about having to take time off to complete the application."

John Garcia
Safety Administrator - Calallen Independent School District

1 MANUAL APPLICATION WAS A TIME-CONSUMING PROCESS FOR STAFF AND VOLUNTEERS

Using a pen-and-paper application process required potential volunteers to come to the school to pick up and drop off the application. Office staff would then have to manually enter that data into a spreadsheet for tracking purposes—a process that took considerable time to upkeep.

2 TRACKING APPLICATIONS AND EXPIRATION DATES MANUALLY ALSO CREATED OPPORTUNITIES FOR ERRORS

This manual entry process complicated tracking for compliance and application expirations—and created opportunities for data omission and human error.

3 OFFSITE VOLUNTEER TRAININGS IMPARTED FURTHER DEMANDS ON THE TIME OF STAFF AND VOLUNTEERS

Setting up offsite trainings for volunteers required staff to take time out of their day, and potential volunteers would have to take time off work to complete applications and orientation trainings.

> *With Raptor Volunteer Management, it's an easier process. Volunteers complete the applications online and the system tracks it all, so it is more convenient for everybody. We no longer need somebody keeping application paper trails—Raptor does it all in one.*

John Garcia
Safety Administrator
Calallen Independent School District

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HOW RAPTOR HELPED

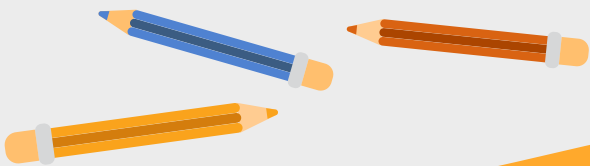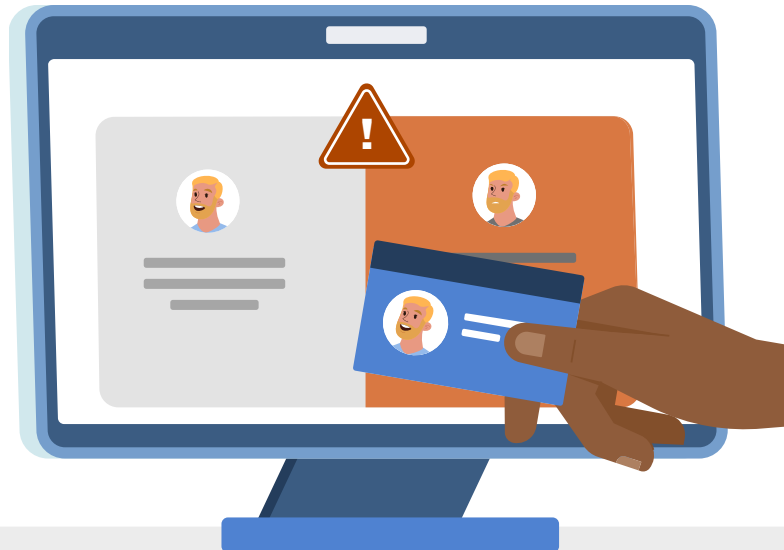**1** **STREAMLINED APPLICATION PROCESS**

Prospective volunteers only have to submit one application for the district instead of applying to each school individually—and their application is available online in English and Spanish. Prospective volunteers can easily access the application directly from CISD's website. This saves time and reduces effort—for both school staff and prospective volunteers.

2 **AUTOMATE NOTIFICATIONS ABOUT APPLICATIONS**

With Raptor, CISD saves time by allowing the system to send standard emails regarding application approvals and program updates as well as sending automatic notifications to volunteers before their application expiration date. This means CISD's office staff no longer have to manually track expiring and reoccurring applicants.

3 **INCLUDE DISTRICT-SPECIFIC TRAINING AND DOCUMENTATION REQUIREMENTS IN THE APPLICATION**

Raptor Volunteer Management enables CISD to build their criteria and requirements right into the system to receive the exact information you need to thoroughly review and approve each applicant. This includes requesting volunteers to upload additional documents, like driver's records or proof of COVID-19 vaccination, and complete district training videos— enabling CISD to stay in compliance with district and state mandates.

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CHALLENGE

- MANUAL APPLICATION WAS A TIME-CONSUMING PROCESS FOR STAFF AND VOLUNTEERS

- TRACKING APPLICATIONS AND EXPIRATION DATES MANUALLY CREATED OPPORTUNITIES FOR ERRORS

- OFFSITE VOLUNTEER TRAININGS IMPARTED FURTHER DEMANDS ON THE TIME OF STAFF AND VOLUNTEERS

SOLUTION

- STREAMLINED APPLICATION PROCESS

- AUTOMATE NOTIFICATIONS ABOUT APPLICATIONS

- INCLUDE DISTRICT-SPECIFIC TRAINING AND DOCUMENTATION REQUIREMENTS IN THE APPLICATION

LEARN MORE ABOUT RAPTOR®

The Raptor software ecosystem ties together the critical aspects of school safety, from prevention through recovery. Find out how we can work together in our mutual goals of **protecting every child, every school, every day.™**

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