

# Four Reasons IT Professionals Appreciate Raptor Technology

Raptor's products are designed to protect sensitive information, mitigate risks, and streamline day-to-day processes, allowing technology departments to focus on their core responsibilities.



# A Truly Integrated Platform

The behind-the-scenes tasks your department is responsible for during implementation can bog down your team and even cause slowdowns in unrelated projects, especially if you're brought in at the last minute.

With true single sign-on (SSO) through Google Auth to ensure authorized access only, school staff use familiar login credentials—reducing IT interventions for password management. Raptor also allows you to create customizable user roles with automated provision to your Active Directory.

As a truly integrated platform, IT staff can administer global and product-specific settings from one central area of the software. No need to navigate to each separate product to make adjustments or configurations.

# **About Raptor**

Founded in 2002, Raptor has partnered with over 60,000 schools in 55 different countries, including over 5,300 K-12 US school districts, to provide integrated visitor, volunteer, attendance, dismissal, emergency management, and safeguarding software and services covering the complete spectrum of school and student safety.



"I can't imagine how the implementation process could be any better! We have never had a partner that provided us with as much guidance, knowledge, and professionalism as Raptor. This is the best relationship with a partner in my 28 years with Roanoke County Public Schools!"

#### **Jeff Terry**

Director of Technology at Roanoke County Public Schools "Cybersecurity and student data privacy is a huge portion of what we do every single day. When we began looking for a visitor management system to meet new state requirements for data security, I looked at Raptor and also saw the emergency management piece, which we hadn't been thinking about previously. Anytime I can put a couple of eggs in one basket with a single partner and know that both our data and safety needs are being met, I'm always more apt to do that than to fracture our relationships across multiple partners. It makes support so much simpler."

#### **Gary Lambert**

Director of 21st Century Learning at Beekmantown Central School District

# Unmatched Data Security and Privacy

School technology departments face ongoing challenges related to cybersecurity threats. Protecting student information means adhering to data privacy and compliance with federal and state regulations, especially those focused on protecting children's data.

An area of significant investment and differentiation is in the ways Raptor cares for your data. Raptor has achieved SOC 2 Type 2 compliance for both Privacy and Security. Obtaining SOC 2 Type 2 compliance for both Privacy and Security is rare in the K-12 industry. To Raptor, it's considered table stakes.

#### **System and Organization Controls**

Raptor's commitment to protecting the security and privacy of customer information includes, but is not limited to:

- Following a standardized risk management process led by the Security and Compliance Program Manager and overseen by top-level management.
- Conducting annual assessments of service providers to collect, track, and manage third-party security controls based on the risk presented to the business.
- Ensuring data are encrypted at rest and in transit.
- Conducting regular vulnerability scanning and web application penetration testing of our products.
- Maintaining and periodically testing business continuity and disaster recovery plans.

"When we installed the software we used previously, we'd have to do it not only on every PC as an application, but on every individual user's profile on that PC. It was constant intervention on our part, so it was a huge relief when we moved to Raptor and never had to deal with that cumbersome process again."

#### **Gary Lamber**

Director of 21st Century Learning at Beekmantown Central School District



### Asset Management Made Easy

With Raptor, your department will be empowered to:

- · Maximize safety funding
- Track and update school assets
- Easily scale technology

"One of the biggest benefits of the Raptor System is how easy the setup process is given that the data talks between the modules. Additionally, our department doesn't have to navigate multiple dashboards, etc. to update and maintain the information since it's all in one place. The "single pane of glass" theory really does apply to Raptor."

#### **Troy Seyfort**

Director of Technology at Menomonee Falls School District



# Integrating New Technology into District Safety Plans Is Even Simpler With the Raptor Compliance and Success Program (CSP)

In-person training with Raptor CSP at your specified model school allows that school staff to collaborate directly with Raptor training professionals, ensuring their input is heard. Additionally, the collaboration helps the Raptor team align with your school's culture and set the plan for the interactive district-wide training session.

With collaboration and in-person training comes greater engagement from the school staff. They'll fully understand the reasons why the technology works in a certain way and how it supports your district's safety initiatives. Strong engagement yields strong adoption and sets you all up for success.



## This can't wait.

Scan the QR code to access our guide "The Role of IT Staff in Modernizing School Safety." To learn more about how Raptor helps IT professionals call us at 877-772-7867