RAPTOR® TECHNOLOGIES

RAPTOR HELPS ROPES ISD CLOSE COMMUNICATION GAPS AND TRACK CAMPUS SIGN-INS

Ropes Independent School District serves 545 students; they house their PreK-12th grade students on one campus. Approximately 35% of their student population qualify as low socio-economic status. About 40% of attendees transfer from the larger urban areas to attend the smaller, rural school system Ropes ISD provides.

" *If you want to increase the safety and security of your school, Raptor is the way to go. Not only does it help with your Visitor Management system and keeping records, but it also has the Emergency Management component that is simple to use. Raptor has always been very good with customer service, and the system itself streamlines everything for you.*

Ron Rincones
SRO at Ropes ISD

Having one place to house it all is the key. School administrators always have different programs and activities going on, and to have that visitor management and emergency management all in one app—that's been the best benefit for us. I know where that information is at, and our teachers know how to use it because we can practice using the system in drills.

Tim Carter
Principal at Ropes High School

"

In small districts like Ropes Independent School District (RISD), school staff know and recognize parents. When a family purchases a new vehicle, school staff supervising dismissal notice the change. In addition to the small-town pleasantries that communities like this offer, it means recognizing an unauthorized visitor is more easily accomplished. As a result, visitor sign-in is often done on paper with staff recognizing authorized visitors on sight—but using this outdated method, even in a small district, opens the door for safety and security concerns that leave the school vulnerable.

In this case study, we'll look at how RISD partnered with Raptor to close the gaps in their visitor and emergency management procedures—and how they helped shift their community's culture surrounding school safety.

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⚡ THE CHALLENGES

VISITOR & STUDENT UNCERTAINTIES

Using the pen-and-paper method to track sign ins and outs in the office—both for students as well as visitors—created uncertainty and challenges around who was or wasn't on campus, and it was difficult to track student attendance records and thereby recognize a pattern.

TRACKING & MANAGING DRILLS

Having a system that communicated well with their student information system (SIS) was important—it improved their ability to account for students during emergencies. Having a safety system with a strong track record in customer service was equally important; it would mean they'd have a true partner in their district's safety.

COMMUNICATING SEVERE WEATHER DELAYS

Communicating information about severe weather delays required sending a text to 20 members of the school staff, who would then relay that message to their assigned departments. If someone in the original message group overlooked the text, their whole department would not be informed of the situation.

> *We wrote everything down on paper—all our visitor logs and student sign in and out—and it really made issues of attendance a challenge. If a student signed out every day for 10 weeks, we would have to go through day after day after day of pages to prove it, or if a student signed out for an appointment, their teachers wouldn't know that a student—who had been marked present in the morning—had signed out before their class period. With Raptor, it's all in there. It goes into the app, and they're marked absent.*

Tim Carter
Principal at Ropes High School

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HOW RAPTOR HELPED

1 Visitor Management

By implementing Raptor Visitor Management, RISD is able to easily see who has signed in to be on campus—critical information in an emergency—and they have the peace of mind knowing each visitor's identification has been cleared against the sex offender databases of all 50 states as well as RISD's own custom databases, such as custodial rights.

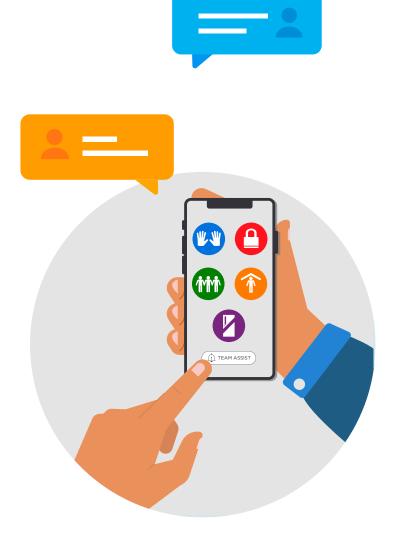**2** Drill Management with Emergency Management

Raptor Drill Manager empowers schools with the ability to:

- ✓ Keep track of all drills and provide feedback to teachers and students on performance

- ✓ Schedule drills in advance and receive reminders to help with compliance requirements

- ✓ Review automatic reports that show your compliance with district requirements

- ✓ Include volunteers and visitors in your drills

3 Team Assist Communication

By applying Raptor Team Assist, RISD can notify all school staff about weather delays—with one message. This streamlines the process and eliminates the possibility of any one department not receiving the update.

CHALLENGE

- ❌ PEN-AND-PAPER SIGN IN/OUT
- ❌ DOCUMENTING DRILLS
- ❌ ATTENDANCE TRACKING
- ❌ COMMUNICATION CHALLENGES FOR WEATHER DELAYS

SOLUTION

- ✓ STREAMLINE AND CONTROL THE VISITOR SIGN-IN PROCESS WHILE MAINTAINING A HIGH LEVEL OF SECURITY--AND CHECK VISITORS' SEX OFFENDER STATUS AS WELL AS CUSTODIAL RESTRICTIONS
- ✓ EASILY TRACK DRILLS
- ✓ STUDENT SIGN IN/OUT IN SAME SYSTEM AS ATTENDANCE
- ✓ TEAM ASSIST SIMPLIFIES COMMUNICATION

LEARN MORE ABOUT RAPTOR

The Raptor software suite ties together the critical aspects of a school safety ecosystem, from prevention through recovery. Find out how we can work together in our mutual goals of *protecting every child, every school, every day.*

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