

# Compliance and Success Program

Maximize the value of your emergency management software

### What is it?

School safety is complex. In many districts, safety teams face challenges of divided roles and priorities, staying ahead of threats and managing risk. This can impede progress and hamper meeting compliance requirements. Based on decades of experience with districts of all sizes, the professional services team at Raptor created the Compliance and Success Program (CSP). CSP includes a series of services aligned to your emergency operations policies and procedures that support your teams as you introduce new tools and technology to staff. The result is smoother adoption and greater reliance on the technology for emergency preparation, response and recovery.

## How Does it Work?

CSP in action includes three categories of services aligned over the course of one year to meet your specific safety objectives. Our team will start by configuring Raptor to your unique emergency policies and procedures and establishing your custom drill schedule. Then we will conduct various forms of training throughout the year and supply custom videos and collateral. Each month, we will assess compliance and discuss ways to improve adoption and usage. CSP customers also have a dedicated phone line offering 24/7 support for school staff, empowering them to get answers on their schedule.

## Configure the System

- Create custom drill schedule
- Configure Raptor to district policies and procedures

#### **Train Your Staff**

- Create custom training videos
- · Train model school
- Conduct onsite reunification exercise
- Train entire district (live virtual trainings 4x per year)

### **Ensure Program Sustainability**

- Conduct monthly assessment and review
- Provide premium, unlimited support



**Build Confidence in the Tools:** Gain a thorough understanding across the district of the role technology plays in supporting your safety initiatives. Receive regular training for all staff to ensure they will use the system with confidence and consistency.



**Ensure Full Compliance:** Creating the custom drill schedule and aligning Raptor to your specific emergency policies and mandates helps keep your entire district compliant. Maximizing the Raptor reporting simplifies and streamlines the process.



**Use the Model School Approach:** Raptor professionals come onsite to your specified model school giving that school's staff an opportunity to collaborate directly with our training professionals, ensuring their input is heard. Additionally, the collaboration helps the Raptor team align with your school culture and set the plan for the interactive district-wide training session.



**Master Reunification:** The Raptor Reunification Exercise is designed to remove stress by sharing our experience and expertise so you can learn by doing. Successfully completing your Reunification Exercise will leave your team feeling confident in their abilities to execute this critical function in an actual emergency.



**Stay Ahead of the Curve:** There is an enormous amount of data available through your Raptor system yet pulling it together in a meaningful way seems to get pushed to the bottom of the to-do list. Our monthly discussions provide all the key data, insights and actions to help your district improve along the way.



Create Ongoing Success: An invaluable reference tool, your custom training videos will provide district-specific answers to frequently asked questions. Both current and new staff will have important information at their fingertips and considerable confidence in their safety program.



For 20 years, Raptor has been driven by our mission to protect every child, every school, every day. Used by over 50,000 schools worldwide, Raptor is the gold standard in school safety.



This can't wait.

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