Initiate Reunification

Carlos Abbott

Approved Guardian

INITIATE >

INITIATE >

ONE-TIME PICKUP

Raptor Helps Onslow County Schools Refine Their Emergency Response

Onslow County Schools (OCS) is the 11th largest district in the state of North Carolina with over 28,000 students currently enrolled. The district has 41 in-person educational facilities, including 22 elementary schools, 8 middle schools, and 7 high schools as well as an early college high school, an early childhood development center, an alternative learning program, and the Eastern North Carolina Regional Skills Center.

⚡ THE CHALLENGE

IN NEED OF A MOBILE, USER-FRIENDLY OPTION FOR EMERGENCY COMMUNICATION

The panic alert system OCS used prior to partnering with Raptor could only be initiated from a computer—but emergency situations requiring an alert don't always happen when staff is in front of a computer. They needed a more mobile option that would empower them with two-way communication from wherever they were on campus.

UNCERTAINTY OF WHAT REUNIFICATION WOULD LOOK LIKE

The district, never having practiced reunification, had a lot of questions about the procedures they'd planned. Finding a school safety partner to help them through planning a reunification was critical.

877-772-7867
info@raptortech.com
www.RAPTORTECH.com

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TECHNOLOGIES

HOW RAPTOR HELPED:

1   STREAMLINED EMERGENCY COMMUNICATION

Raptor Emergency Management includes Raptor Alert, which expedites calling 911 for help—and because Raptor integrates with 911, the caller's precise location, type of emergency, and callback number is automatically shared with dispatchers. Raptor Alert supports standard E911 services, is RapidSOS Ready, and is fully compatible with all standard Public Safety Answering Points and emergency calling infrastructure.

Using the group chat feature—which includes a general channel and an administrator channel—in Raptor Alert, OCS staff can also readily communicate details about the emergency internally.

2   PRACTICING REUNIFICATION

Reunification can be a complex and chaotic process—so having an experienced safety partner like Raptor help them through the planning process and practicing reunification gave them the insight they need to respond confidently to any situation.

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> *"We'd never had to do an off-site reunification, so to have the Raptor staff walk us through that, it was eye opening. It told us so much more than what we thought we knew. It has definitely impacted our plans and we are adjusting to create a reunification team and schedule periodic trainings to stay up to date."*
>
> *Dusty Rhodes, Director of Safety and Security at Onslow County Schools*
>
> **"**

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THE RESULTS:

EMERGENCY COMMUNICATION

In addition to easing communication within a school experiencing an emergency, OCS is able to communicate with their surrounding schools through Raptor to keep them abreast of the situation.

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"We received absolutely fantastic reviews from the local police department in after action. They said they couldn't have asked for a better response out of Raptor."

*Dusty Rhodes,
Director of Safety and Security
at Onslow County Schools*

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REUNIFICATION PROCESS IMPROVEMENTS

By working through their reunification process and practicing their procedures, OCS has been able to allocate the resources they need so they're available when they'll need them most. And, through Raptor Emergency Management's Accountability feature—which integrates with their student information system—they are confident in their ability to account for every student and staff member during emergencies.

SIMPLIFY ACCOUNTABILITY & USER MANAGEMENT

100%
STATUS

100%
LOCATION

RAPTOR®
TECHNOLOGIES

CHALLENGE

✓ IN NEED OF A MOBILE, USER-FRIENDLY OPTION FOR EMERGENCY COMMUNICATION

✓ UNCERTAINTY OF WHAT REUNIFICATION WOULD LOOK LIKE

SOLUTION

✓ STREAMLINED AND ACCESSIBLE EMERGENCY COMMUNICATION

✓ PRACTICED AND REFINED THEIR REUNIFICATION PROCESS

LEARN MORE ABOUT RAPTOR

The Raptor software ecosystem ties together the critical aspects of school safety, from prevention through recovery. Find out how we can work together in our mutual goals of **protecting every child, every school, every day.**

SCHEDULE A DEMO

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