

The Power of Shared Language, a Common Operating Picture, and Emergency Management Software

Partnering so that schools can communicate accurate information in emergency situations.

Emergency Response Protocols

A Shared Language

First, start with a documented, practiced emergency response protocol. The Standard Response Protocol (SRP) and Standard Reunification Method (SRM) are two widely used protocols, developed by the "I Love U Guys" Foundation® and used by over 30,000 schools and organizations.

Having protocols such as these and practicing through drills and exercises in partnership with responding agencies helps ensure everyone involved has a shared language and understanding of what actions need to be taken. Sitespecific considerations will impact how these practices can be integrated into school and district safety plans and ultimately carried out during an actual emergency. This is where critical incident mapping comes into play.

Critical Incident Mapping

A Common Operating Picture

Paper and one-dimensional digital maps are unreliable for today's school emergencies. And overly complex virtual reality or 3D maps are difficult to access and slow to download when seconds matter.

Collaborative Response Graphics® (CRGs®) from Critical Response Group prepare first responders for more effective command and control when responding to unfamiliar locations and provide school personnel a way to communicate precisely where assistance is needed. CRGs are standardized, site-specific, and geo-rectified "common operating pictures" that combine floor plans, high-resolution imagery, and a gridded overlay together into one digital map, enabling first responders to rapidly understand the layout of the facility regardless of their familiarity with the location.

Use a MICRO CRG to understand the detailed structure of the building

- View high-resolution imagery and floorplans as if you are directly overhead
- Allows those with no previous knowledge of the facility to quickly understand the layout
- Communicate to first responders your location and the location of the incident

Use a MACRO CRG to understand the outer perimeter of the entire

- Identify traffic control points and traffic management
- Identify designated areas for family members arriving for reunification
- Identify positions for command posts and supporting personnel and equipment

This rapid comprehension combined with a clear, concise, common language allows for the fastest response to an emergency once first responders arrive on site.

Emergency Management Software Tying it All Together

To streamline and expedite emergency response, all staff members need the ability to instantly notify other school personnel and first responders.

Raptor Alert® mobile panic button enables staff to initiate a response from wherever they are on campus and from any hard-wired, wireless, or cellular device. Detailed, situation-specific alerts are sent to first responders, teachers, and staff across devices to inform them of the required action based on their district protocols. For districts following the "I Love U Guys" SRP protocol, the emergency types are integrated out-of-the-box and can be customized to any other protocol the district uses.



"Combining the capabilities of Raptor and CRG allows school officials and first responders to receive quick alerts and increase their situational awareness when reacting to an emergency."

PATRICK KISSANE

Director of School Safety and Security at Edison Township School District and Executive Director of the New Jersey Association of School Resource Officers.

Through the Raptor, "I Love U Guys" and CRG partnership:



Integrated out-of-the-box customized emergency SRP protocols



Users have access to real-time group messaging for timely communications including location and site details



enabling users at the school and first responders across departments to simultaneously reference identical, easy-tounderstand digital sitemaps



Instant access to Emergency Operations Plans, reunification plans, and other emergency documents

Once an incident is contained, the process of student-family reunification must begin as soon as possible. Raptor Reunification aligns with the proven practices of the SRM and ensures your district follows each step in the process. The system reduces reunification time by substituting handwritten, paper-based elements with instant mobile communications and record-keeping, safely reunifying students with authorized guardians up to four times faster. And with shared access to MACRO CRGs, the logistics of the district's reunification plan can be clearly communicated between school personnel and law enforcement agencies.

This can't wait.

Give us a call at 877-772-7867 or visit raptortech.com/crg

REUNIFYING MIDLOTHIAN

Watch this video for a glimpse of how it all works together.

