

# Raptor Technologies

## COPPA Notice to Schools

**Effective Date: April 30, 2025**

Raptor Technologies, LLC and its affiliates (collectively, “**Raptor**,” “**we**,” or “**us**”) provide a variety of technology solutions (collectively, the “**Services**,” and each, a “**Service**”) for schools, school districts and other educational institutions (collectively, “**Schools**”).

Where authorized by Schools, some of the Services collect personal information from students under the age of 13 (“**Students**”). This COPPA Notice to Schools explains to Schools how Raptor handles the personal information of children under the age of 13 in compliance with the Children’s Online Privacy Protection Act (“**COPPA**”).

By executing a services agreement with Raptor, the School provides consent to Raptor’s collection, use, and disclosure of personal information as described in this COPPA Notice to Schools. Each School is responsible for providing any required information to, and obtaining any required consents from, the parents or guardians of Students (collectively, “**Parents**”) in compliance with COPPA.

For more information about how Raptor handles personal information in connection with the Services, including information about other individuals, such as staff members, employees, School visitors, Parents, or volunteers, please visit our Services Privacy Policy, available [here](#).

## Information We Collect from Students

Our Services may collect the following categories of personal information from Students, depending on the nature of the Service:

- **Identification and contact information**, such as name, grade level, date of birth, School ID number, class schedule, Parent guardian name and contact information, and log-in information.
- **Attendance and hall pass information**, such as dates and times of arrival and departure from the School, attendance in classes, and hall pass permissions.
- **Dismissal information**, such as Student pick-up times, persons and vehicles authorized for pick-up, and confirmation of pick-up.
- **Health screening responses**, such as any symptoms a Student reports as part of a health screening Service.
- **Information provided to us by schools or school staff**, which may include Student records or other data schools or staff choose to provide us with directly or indirectly (i.e., from a third party service).

- **Usage information**, including information we log automatically if a Student uses any applications in connection with the Services, such as the times and frequency of access to the application, interactions with application features, and any other technical information.

## How We Use Student Information

**We use Student information to operate the Services on behalf of Schools.** This includes, depending on the Service:

- Allowing Students to access the Services and their features.
- Allowing Schools to monitor attendance, manage hall passes and dismissal processes, and undertake health screenings.
- Troubleshooting, monitoring, securing and maintaining the Services.

**We also use Student information to monitor, analyze and improve the performance of the Services.**

We may access Student information to ensure the Services are performing as expected, to address and resolve errors, and to identify areas for Service improvement. We may also create aggregated, de-identified or other anonymous statistics about the Services, which we may use to for our lawful business purposes, such as for reporting on Service performance and results, and to identify business opportunities.

**Where required, we will use Student information for compliance and protection purposes.** Where necessary, we may use Student information to comply with applicable laws, lawful requests, and legal process, such as to respond to subpoenas or requests from government authorities; protect our or others' rights, privacy, safety or property (including by making and defending legal claims); and prevent, identify, investigate and deter fraudulent, harmful, unauthorized, unethical or illegal activity, including cyberattacks and identity theft.

## How We Share Student Information

We do not sell Student information to any third parties. We may share Student information only as follows:

**Service providers.** We may share Student information with companies and individuals that support our provision of the Services and operate under contract with us to protect Student information. Our service providers include hosting and information technology services.

**Compliance and protection purposes.** Where we believe in good faith it is necessary for the compliance and protection purposes described above, we may share Student information with professional advisors, such as lawyers, auditors, bankers and insurers, with government authorities, such as law enforcement and education administrators, and with private parties in connection with litigation or other legal process.

**Corporate transfers.** In the event of a corporate divestiture, merger, consolidation, acquisition, reorganization, sale or other disposition of all or any portion of our business or assets, we may share Student information with acquirers and other relevant participants in the transaction.

## **Choices for Parents**

We do not collect any Student information unless the School provides its consent by executing a services agreement with us. If a Parent asks us for a copy of their Student's information, we will provide it or direct the Parent to the appropriate School staff to obtain it, unless otherwise directed by the School. If we receive direction from a Parent to stop collecting and using Student information, we will notify the School of the request and follow the directions of the School regarding disabling the Student's access to Services.

## **How to Contact Us**

You can reach us by email at [support@raptortech.com](mailto:support@raptortech.com) or at the following mailing address:

**Raptor Technologies, LLC**  
2900 North Loop West  
Suite 900  
Houston, TX 77092  
Attention: Privacy Officer